

Date: Thursday, 01 August 2019  
Our Ref: MB/KF FIRM 3928

Sid Watkins Building  
Lower Lane  
Fazakerley  
Liverpool L9 7BB  
Tel: 0151-525-3611  
Fax: 0151-529-5500  
Direct Line: 0151 556 3037

**Re: Freedom of Information Request FIRM 3928**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 5<sup>th</sup> July 2019.

Your request was received as follows: -

Which agencies are on your approved supplier list (or PSL) to provide complex care packages or nursing care packages within the community?

Which agencies are on your approved supplier list (or PSL) to provide domiciliary care within the community?

How many service users currently have a care package in place?

How many complex care packages have been given to this list of approved agencies in the past 3 months?

Adult complex care packages:

Paediatric complex care packages:

Mental Health or Elderly complex care packages:

How many general nursing care packages have been given to this list of approved agencies in the past 3 months?

Have any care packages been given to agencies that are not on this list? If so, how many packages were given and to which agencies?

Which agencies are on your approved supplier list (or PSL) to provide 'secondary supply' – i.e. if a care package requires a nurse for a single shift, and the primary supplier is unable to cover, is there a list of suppliers that are approved to provide this service?

How many shifts have been filled by this list of approved agencies in the past 30 days:

How many shifts have been covered by agencies that are not on this approved list in the past 30 days:

What is the total spend for care packages for each of the following departments over the past 30 days:

Adult complex care packages:

Paediatric complex care packages:

Mental Health or Elderly complex care package:

Are there any service users that currently have a 'joint provider' i.e. two or more separate agencies managing the package for a single service user?

Who is the person responsible for allocating new providers to the approved supplier agency list? Please provide contact details below:



I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 (FOIA) that The Walton Centre NHS Foundation Trust (WCFT) can confirm we do not deal with care agencies directly as this is actioned via the social worker or local authority therefore we are unable to provide this information. Under the FOI Act, we are not required to create this information in order to answer your request. I should explain that the FOI Act is to do with transparency of information held by public authorities. It gives an individual the right to access recorded information held by public authorities. The FOI Act does not require public authorities to generate information, or to answer questions, provide explanations or give opinions, unless this is recorded information that they already hold.

See our response above in [blue](#).

### **Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number above in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

**Mr Mike Burns, Executive Lead for Freedom of Information**

